

# Quality Policy

## Introduction

Throughout this policy, Henry Riley LLP may be referred to as 'The Partnership'.

This policy is applicable to all elements of the business and is to be adhered to by all of our people, including any contractors or consultants that provide us with their services.

## Purpose

The Directors and Management Board are committed to providing a service which constantly meets clients' requirements and achieves the highest possible level of client satisfaction.

## Policy

The Directors and Management Board are committed to providing a service which constantly meets clients' requirements and achieves the highest possible level of client satisfaction.

It is the policy of The Partnership to:

- Maintain and implement an effective Management System that complies with the requirements of ISO 9001:2015.
- Continually improve the effectiveness of the Management System.
- Establish and monitor measurable objectives.
- Comply with applicable statutory and regulatory requirements.
- Operate in accordance with best practice.
- Ensure that staff are competent to carry out assigned work.

Our people must:

- Understand the importance of their tasks in meeting our objectives and Clients' requirements.
- Contribute to the development and improvement of work processes and the Management System.

This Policy, together with our Management System, will be periodically reviewed to ensure their continued suitability.

Signed:



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David Needham  
Chief Executive Officer